

## Client Information – Bringing Your Pet To Pearl Referrals

Thank you for accepting a referral to Pearl Referrals. It is important that you read this leaflet before bringing your pet to us for treatment in particular the guidance for pre-operative care overleaf.

### Appointment

If you do not already have an appointment we will call you within the next 24 hours to arrange one.

### Contacting Us

If at anytime you are unsure of what you need to do or if you have any questions please call us on 01743 465554 and one of our team will be pleased to help you.



### What You Will Need To Bring

As well as following the pre-operative care guidance overleaf please don't forget to bring any x-rays or letters that your vet may have given you.

### Discharge And Follow Up

You will be given full instructions about any post-operative care required before you leave our hospital. We will also keep your own vet fully informed regarding your pet's progress.

### Payment

Please discuss likely costs with your own vet or us prior to the referral. Payment will be due when you collect your pet and we accept all major credit cards. We will process your pet insurance form as quickly as possible after treatment.

### About Us

Our referral service is based in brand new premises, with dedicated ophthalmic, orthopaedic and soft tissue surgery suites, ultrasound suite and hydrotherapy suite. Your pet will receive round the clock nursing care during their stay with us. All referrals are seen at Shrewsbury Pet Hospital:

**Shrewsbury Pet Hospital, 2 Longbow Close, Harlescott, Shrewsbury, SY1 3AS**

**Tel: 01743 465554 Fax: 01743 465566 [www.pearlvetgroup.co.uk](http://www.pearlvetgroup.co.uk)**

### Pre-operative Care of Your Pet

Many of our clients travel long distances for treatment with us and as far as is possible we will try to minimise your travelling to and from Shrewsbury. Most patients that come to see us needing investigations or surgery will be admitted immediately after your consultation with our veterinary surgeon, and the procedure performed the same day.

Generally you will be given an appointment early in the morning to allow us to see you, discuss your pet and then treat them. Many investigations and most surgery require your pet to have a general anaesthetic, and so it is important that your pet is not fed after 7.00pm the day before we see you, and that water is removed at bedtime.

If possible, it is very helpful with sterility, to bath your dog the day before surgery. Please also ensure that your dog has been to the toilet before your appointment.